

SENIORS' SHUTTLE SUBSIDY HOUSEHOLD APPLICATION

Community Services



Parkland County has funding support available to senior residents and those with disabilities for the Seniors' Shuttle. To qualify, you must be over the age of 65 or have a disability.

STEP 1 | APPLICANT INFORMATION

Full Name: _____ Date of Birth: _____

Municipal Address: _____ Postal Code: _____

Mailing Address: _____ Postal Code: _____

Telephone: _____ Email: _____

STEP 2 | ADDITIONAL HOUSEHOLD MEMBERS

Full Name: _____ Date of Birth: _____

STEP 3 | SUPPORTING DOCUMENTS

Please provide the following documents with your application:

- Government issued ID with date of birth
- Doctor's note & needs assessment form (for passengers unable to use regular transportation)

STEP 4 | EMERGENCY CONTACT

1. Name: _____ Phone: _____ Relationship to applicant: _____

2. Name: _____ Phone: _____ Relationship to applicant: _____

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STEP 5 | TRAVELLING INFORMATION

Which primary mobility aid(s) do you use when travelling in the community? (Please check all that apply)

None	Long White Cane	Prosthesis
Walking Cane	Crutches	Powered Wheelchair
Leg Braces	Interpreter/Intervener	Collapsible Walker
Personal Attendant	Hearing Aid	Manual Wheelchair
Communication Devices	Oxygen Tank	Service animal
Walker	Scooter	Other

Please provide additional information that may be relevant to this application:

STEP 6 | AUTHORIZATION

Signature: _____ Date: _____

The personal information requested on this form is collected under the authority of Section 4 (c) of the Alberta Protection of Privacy Act and will be protected under Part 1 of that *Act*. It will be used for the purpose of collecting information for participants in the community event. Please direct any questions about this collection to: ATI Coordinator at Parkland County 780-968-3229 or ATI@parklandcounty.com.

OFFICE USE ONLY

Date received: _____ Status: Approved Denied

Family & Community Support Services Coordinator Signature: _____

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Code of Conduct

Respectful Behavior

- Treat fellow passengers and bus staff with kindness and courtesy.
- Avoid using offensive language or engaging in disruptive behavior.

Safety First

- Remain seated while the bus is in motion.
- Use seat belts where available and follow all safety instructions from the driver.
- Follow all safety instructions given by the driver.

Punctuality

- Arrive at designated pickup points on time.
- Notify the program coordinator in advance if you will be late or unable to attend.

Personal Belongings

- Keep personal items secure and within your control.
- Do not leave valuables unattended on the bus.

Alcohol and Substances

- The use of alcohol, vaping, smoking of any kind or illegal substances is prohibited on the bus. If a person is intoxicated, they will not be permitted on the bus.

Respect for Property

- Treat the bus and its facilities with care; report any damage or issues to staff immediately.

Unruly Rider Policy

- Passengers may not refuse to ride with other passengers; drivers may eject one or both parties. Riders who are disruptive, abusive, or argumentative will not be tolerated. Without placing themselves or other passengers in harm's way, drivers will request the rider discontinue the behavior. Riders who continue the behavior may be asked to leave the vehicle. Continued repeated misbehavior will result in review and possible suspension of service-by-service provider. This behavior applies to riders and callers alike.

Conflict Resolution

- Address any concerns or conflicts to the program coordinator in a timely manner.

Consequences for Misconduct

- Violation of this code may result in warnings or removal from the program, depending on the behavior's severity.