



WELCOME TO PARKLAND COUNTY

Parkland County administration and Council wish you a warm welcome to our beautiful municipality! We invite you to connect with us anytime to learn about the many programs and services we offer.

Connect with us:



In Person

Office hours:

Monday – Friday 8:30 a.m. – 4:30 p.m.

Closed statutory holidays

Parkland County Centre (all services)

53109A HWY 779

Parkland County, AB

T7Z 1R1

Entwistle Community Recreation Centre

(limited services)

4916 51 St, Entwistle, AB

T0E 0S0



Phone

Main: 780-968-8888

Toll free: 1-888-880-0858

Afterhours: 780-968-8400

Fax: 780-968-8413

Entwistle Recreation Centre: 780-727-3947



Email

Customer Service: hello@parklandcounty.com



Website & Social Media

Website: www.parklandcounty.com

[Your Parkland](#)

[Instagram](#)

[Facebook](#)

[YouTube](#)



County Concerns

Spot a concern in the County?

Report potholes, damaged signs, fallen trees, noxious weeds and more:

Use our web reporting tool: [County Concerns portal](#)

The following pages contain information on programs and services from A-Z

Programs and Services A-Z



Address Changes

If your mailing address changes, you can update us by submitting a [change of mailing address form](#).



We strongly recommend that you also update your address with [Alberta Land Titles](#).



Business Licenses

Parkland County is business friendly! To improve efficiency, businesses do not require a business license or approval to operate certificate. Only a [Development permit](#) may be required, depending on the business activity. Contact us for more details.



Community Standards Bylaw

The purpose of the [Parkland Community Standards bylaw](#) is to make our community safe, healthy, and enjoyable for everyone. Here are some highlights:

- Addressing: requires the number assigned to a property to be visible from the roadway
- Excavation: prevents excavations from becoming or remaining a danger to public safety
- Graffiti offences: the owner/occupant is responsible for removal/cleanup
- Littering: prohibits disposal on public lands/highways or private lands without permission
- Aesthetic/safety of buildings: obligation to maintain buildings, structures, and fences

- Light: prohibits outdoor light from shining into an adjacent dwelling, unless shielded (some exceptions apply)
- Composting: limits the type of materials that may be composted, the location of the pile, and the prevention of odours and wild animal attraction
- Noise: defines and prohibits noise that disturbs or annoys
- Unsightly properties: prohibits accumulation and storage of various types of appliances, materials, and fluids



Council Meetings

The [Mayor and Council](#) meet regularly in two types of meetings:

- Council meetings
- Governance and Priorities Committee meetings



If you wish to present at a meeting, please email:

governanceagendas@parklandcounty.com



Dust Suppression Program

Parkland County has a dust suppression program for gravel roads. Calcium dust control is applied after the ground has thawed (usually in May-June depending on weather conditions).

Residents who live within 150 meters of a gravel road (outside of a subdivision) on a range road or township road are eligible for 100 meters of free treatment. Additional

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application is available at a cost of \$425.00 per 100 linear metres.

Residents who reside in a subdivision wishing to apply dust control must obtain prior consent from their neighbours. The cost is \$425.00 per 100 linear metres.



Application deadline: May 30th



Electricity & Natural Gas

Parkland County does not provide electricity or natural gas services. Contact the [Utilities Consumer Advocate](#) or call: 780-310-4822 to find a retailer in your area.



Entwistle Community Recreation Centre (ECRC)

The [Entwistle Community Recreation Centre](#) opened in 2021 is home to an outdoor pool, library, and rental space (party room). Select services are available:

- Tax, utility payments
- Fire permits
- Bookings for Meridian & Coal Diamond Sports Parks and Jubilee Hall
- Cemetery plot sales



Farm Animals

For residential and agricultural parcels, allowable animal/bird units are as follows:

Acreage Size	Animal Units
0 – 1.99 acres	0
2 to 2.99 acres	1
3 to 3.99 acres	2
4 to 4.99 acres	3
5 to 5.99 acres	4

6 to 9.99 acres	5
10 acres or greater	5*

*5 plus the number of animal/bird units permitted for that portion of the parcel greater than 10 acres.

One animal/bird unit:

- two horses, donkeys, mules, or asses
- two llamas, three alpacas or guanaco
- one cow, steer (over one year old),
- one swine
- two calves up to one year old
- 15 chickens
- ten ducks, turkeys, pheasants, geese, or other similar fowl
- three sheep or goats
- 20 rabbits or similar rodents
- two ostriches, emus or other ratites



Fire Permits

[Fire permits](#) are not required for backyard fires in a pit or a barrel. Permits are free of charge and are available for the following types of burning:

- Brush piles (listed as "outdoor fires")
- Major burns (discretionary)

Parkland County [Fire Bylaw 2023-17](#) states that if you live in a restricted burn area (in a hamlet or a subdivision on a parcel less than 10 acres) some seasonal restrictions apply. You may only burn brush piles December 1 – March 31st when the ground is usually snow-covered.

Permissible debris:

- Straw, stubble, grass, weeds, leaves, tree prunings, brush and fallen trees and wood which does not contain preservatives

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Non-permissible debris (fines may apply):

- Animal manure, pathological waste, non-wooden material, waste from construction sites, car bodies, tires, rubber, plastic, used oil, wood products containing preservatives



[Fire hazard levels](#) including restrictions and bans) may be found online.



Fireworks

Firework permits are available year-round with the following limitations:

- Parcels in subdivisions must be at least 0.8 hectares (1.98 Acres) in size
- Permits may be rescinded or declined during times of increased fire hazard

Permits are available at no charge here

[Fireworks permit](#).



Garbage & Recycling

Parkland County provides curbside garbage disposal services in the hamlets of Wabamun and Entwistle and Big Lake Area. Collection schedules can be found here [Curbside Pick-up](#). If you live outside of these areas, you may wish to hire a private contractor for waste pick-up.

As a Parkland County resident*, you are eligible for a [solid waste disposal card](#) to dispose of household waste and recycling at our [transfer stations](#) free of charge. Note: charges apply to construction and commercial waste.

*You must provide proof of ownership or a rental agreement to obtain a card.



Mapping

[Discover Parkland](#) is an online, interactive map where you can find County services, facilities, property information, aerial imagery and create your own maps.

Off-Highway Vehicles

Using [Off-Highway Vehicles](#) (OHVs) for recreation can be a lot of fun! Be sure to discuss safety with your family, and respect private property.

When riding in subdivisions or hamlets: you may ride on the road surface to a maximum of 30km/hour. No riding in ditches permitted.

When riding on range roads and townships: you may ride on the road surfaces to maximum of 50km/hour or in the ditches to maximum of 30km/hour.



At all times remember:

- OHVs must travel on the right-hand side of the road with traffic
- Operation is permitted between 8:00 a.m. and 10:00 p.m.
- The OHV operator must be at least 16 years old with a valid Class 5 operator's licence while driving on County roads and in ditches
- The OHV must be registered and insured
- The operator and passenger, if any, must wear helmets
- OHVs are prohibited on environmental reserves, school property and any land marked with signage
- OHVs require daytime lights while driving on County roads and in ditches



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Parks, Trails & Natural Areas

Parkland County is filled with many beautiful [recreational day use areas](#) for you to enjoy.

Hours: 6:00 a.m. – 11:00 p.m. Some of our more popular parks include:

- Chickakoo Lake Recreation Area
- Constable Chelsea Robinson Park
- Devonian Trail
- Hasse Lake Recreation Area
- Jackfish Lake Recreation Area & boat launch
- Prospectors' Point
- Tucker's Field
- Wabamun Spray Park & day use area (M-F: 2:00 p.m.- 4:00 p.m.
S-S and statutory holidays: 12:00 p.m.- 4:00 p.m.)



Planning & Development

Thinking of subdividing, building a deck, garage, adding a suite, or renovating your home? You may require permits. Call us to obtain more information or speak to a technical expert. Permits are applied for online on our [PlanIt Portal](#)



Property Taxes

[Property taxes](#) are due June 30th and may be paid in the following ways:

- In person: Parkland County Centre or Entwistle Community Recreation Centre
- By mail or drop box (County Centre only)
- Internet or telephone banking (please allow 2-3 business days for processing

online and telephone payments to avoid penalties)

Methods of payment:

- Cash or debit
- Cheque, bank draft or money order
- Internet or telephone banking (please allow 2-3 business days for processing to avoid penalties)
- Credit cards are not accepted for tax payments



Did you know Parkland County offers a monthly installment plan? Ask us about how to sign up today!



Responsible Pet Ownership

The Parkland County Animal Shelter located at 2700 48th Street, Stony Plain provides housing, adoption and re-homing services for stray animals found in the County.

The [Animal Control Bylaw](#) outlines responsibilities for owners and enforcement violations and penalties. Key highlights for pet owners include:

- Dog must not run at large, scatter garbage, bark or howl excessively, bite, chase, or threaten people, bikes, or motor vehicles
- Confine female dogs for the duration of their heat
- If your dog has a communicable disease, do not allow it to have contact with other animals or people

If you have lost your pet or found a stray dog, please contact us, or visit our [Animal Shelter Facebook page](#) for information.

[Dog licenses](#) are required for pets over the age of 6 months, within 15 days of moving to the County. There is a one-time fee to license your

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pet. Your tags may be transferred or replaced to another dog at any time. You may have up to a maximum of 4 dogs per household.



Fees (as of 2022):

- Fixed dog: \$40
- Unfixed dog \$75
- Replacement fee or transfer: \$10



Road Maintenance

Spot a pothole, issue with gravel roads or other road maintenance concern? Let us know! Call us or submit your request using our [County Concerns](#) reporting tool.



Snow Removal

Parkland County strives to clear all 2050kms of gravel and asphalt surface roads within three days after a heavy snowfall. Priorities will be placed on arterial and collector roads before moving on to hamlet and subdivision streets.



Tip for reducing snow ridges:

During a snowfall, snowplough operators may leave a ridge in front of driveways and approaches, it's unfortunately part of winter. You can reduce the size and severity snow ridges by clearing the area to the left of your driveway (when facing the street).



Snow Removal Subsidy Program (Private Driveways)

Parkland County is unable to clear snow from private driveways, but there is funding support available to residents with disabilities for

[snow removal](#). Up to \$300 per winter season is available.

Utility Payments

Utility payments can be paid in person at the County Centre or Entwistle Community Recreation Centre; by mail; or through online banking. Ask us today about our monthly automatic withdrawal plan! Please note: credit cards are not accepted for utility payments.



Water and Wastewater

Select subdivisions have access to [municipal water and wastewater](#) in the County. Water may also come to your home from a well or private hauler.

Parkland County municipal bulk water station (account required):

- 27021 Ellis Road, Acheson

There are other bulk water stations located in the Parkland County area:

Operated by [WILD](#) (account required):

- Glory Hills (Rge Rd 14 & Twp Rd 534)
- Kapasiwin (Rge Rd 35, south of HWY 16)
- Seba Beach (HWY 31)

[City of Spruce Grove](#): (account required)

- 136 South Ave, Spruce Grove

Clearwater (coin operated):

- 2 Boulder Blvd., Stony Plain

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Wireless Internet

Parkland County does not provide internet services. There is a list of [current providers](#) on our website.

Still need help? Call Parkland County Customer Services 780-968-8888.